

QUALITY CONNECTIONS

<http://www.southjerseyasq.org/>

ASQ Southern Jersey Section meeting

DATE

November 16, 2010

TIME

6:00 PM Networking
6:30 PM Presentation
7:30 PM Dinner

LOCATION:

Adelphia
1750 Clements Bridge Road (Across from the Deptford Mall)
Deptford, NJ

DINNER

Choice of Chicken Marsala, Grilled Salmon or Prime Rib

RESERVATION:

If you plan to attend please contact Carmen Rodriguez
with your dinner choice. by **Friday Nov 12, 2010**
Rodriguez@uphs.upenn.edu

COST:

\$15.00

TOPIC:

“Leadership by the cliché”

We all need to know that we are going in the right direction, doing the right thing and helping our company, family, church, society, ... to achieve its goals. But many times, we get frustrated by the lack of progress in areas that seem begging for improvement. And, we want to push forward. To do that, we must become the leaders that we are seeking.

And, we've all heard the leadership cliches: "Every problem is an opportunity to improve", "Management by walking around", "People do what you inspect, not what you expect", and lots of others. We recognize many of these as empty exhortations. But, are there kernels of truth in their origins?

This presentation looks at a few common leadership cliches and uses them to focus on some of the key attributes of leaders. We will look at the precepts and skills that we need to become effective leaders in our organization: mission and vision, communication, personal integrity, people skills, and a bias for positive results. We will gain some insights as to how we can be better leaders in our own organizations.

SPEAKER:

James August, CMQ/OE, CQA
Director of Quality Management

Your Section Leadership Committee wants your input

A short survey will be sent to our membership for review during the December committee meeting.

Please make every effort to participate.

Upcoming Conferences

Additional information can be found @ www.ASQ.org

37th Annual Energy & Environmental Conference

October 31–November 3, 2010 • San Antonio, TX

ASQ Long Island Annual Quality Conference – Corrective and Preventive Action

November 5, 2010 • Farmingdale, NY

Education Leadership Summit for Superintendents

November 6–7, 2010 • Chicago, IL

National Quality Education Conference

November 7–9, 2010 • Chicago, IL

66th Annual Deming Conference on Applied Statistics

December 5–10, 2010 • Atlantic City, NJ

**2011 Chuck Carter Award
International Inspector of the Year**

Applications are now available for the 2011 Chuck Carter International Inspector of the Year Award! For over 35 years the Inspection Division has offered this award to provide recognition to "The Inspector". Any qualified individual who spends more than 50% of his or her time in inspection, test, audit, calibration, etc., functions to assure conformance to engineering, manufacturing, quality and customer standards or requirements, is eligible as a candidate to receive the award.

Applications can be downloaded from the ASQ Inspection Division web site:

<http://www.asq.org/inspect/about/awards-inspect.html>

Applications can also be obtained by contacting Jim Spichiger at jim.spichiger@alcatel-lucent.com

Applications must be postmarked no later than February 15, 2011.

2011 Scholarship Application Now Available

The Inspection Division is pleased to announce that it has increased its annual scholarship to \$3000! This scholarship was created to help members, their family or friends defray the costs associated with college expenses. Scholarship funds will be dispersed to one or more deserving students in the Spring of 2011.

Applications can be downloaded from the ASQ Inspection Division web site:

<http://www.asq.org/inspect/about/awards-inspect.html>

Applications can also be obtained by contacting Jim Spichiger at jim.spichiger@alcatel-lucent.com

Applications must be postmarked no later than February 15, 2011.

ASQ Learning Institute™

Anywhere, Everywhere. It's All About You.

[Visit the ASQ Learning Institute™ and set up your profile now!](#)

This is a great cause-based message that highlights the importance of the tools and skills members develop through their ASQ membership:

The ASQ Learning Institute™ Is Now Live - Learn Skills That Will Help Make Your World Better

Quality: The Cause of Good Things in the World Quality techniques from ASQ enable doctors like Dr. Manu Vora, an ASQ Fellow - and the Blind Foundation for India, which he co-founded-to help cure and prevent blindness for approximately 90,000 people in India.

"The quality discipline has helped us manage the foundation from the beginning," said Vora. "By implementing the PDSA model at BFI, we were able to hit the ground running."

Using the plan, do, study, act cycle, a basic quality tool, Vora also played a major part in providing vaccinations and vitamin A to tens of thousands of children in India.

With your ASQ membership, you belong to an organization of continuous learning and improvement, making quality the cause of good things in our world.

[Visit the ASQ Learning Institute™ and set up your profile now!](#)

This will help you explain the primary benefits of the ASQ Learning Institute™:

The ASQ Learning Institute™ will help you to plan, manage, schedule, and track ALL of your professional development needs anywhere in the world while guaranteeing the same high-quality training and instructors you expect from ASQ.

The ASQ Learning Institute™ allows you to create a user profile so you can build your learning plan, track your success, and boost your career-all starting today.

[Visit the ASQ Learning Institute™ and set up your profile now!](#)

These are the tools of the ASQ Learning Institute™, and how they should be presented:

These tools are available to Full, Senior, Honorary, and Fellow members now:

- ASQ Course (Learning) Catalog - Compiles a list of available training, including instructor-led, online, and document-based training. Allows users to browse and locate catalogs very quickly by subject areas or calendar date.
- ASQ Learning Institute™ Calendar - Provides a clear view of all the professional development opportunities over an 18-month period. The calendar allows users to view upcoming learning offerings that include all courses, seminars, and conferences in multiple modalities.

- Learning History - Displays the entire history of learning events for a learner-including components assigned and completed. The learning history can be thought of as the learner's "transcript."
- Competency Assessment - Provides a structured list of knowledge, skills, and abilities that serves as a foundation for users to map the level of competencies needed for various job functions.
- Career Planner - The Career Planner helps you manage your career by mapping your future career path and assessing the difference between your current abilities and the abilities (called competencies) required for the job to which you ultimately aspire to.
- Learning Plans - This personalized plan provides a detailed description of user activities to help learners achieve their education goals. The learning plan can be thought of as the "to do" list.

[Visit the ASQ Learning Institute™ and set up your profile now!](#)

ASQ Learning Institute™ - Anywhere, Everywhere. It's All About You.

EMPLOYMENT SERVICES

Are you trying to fill an opening in your QA/QC group?

One of the most important services that we can provide to our members is assistance in finding employment, especially in today's economy when a lot of companies are downsizing. If your company is looking for quality professionals, please provide the pertinent information to [Jeffrey Hudson](#) and we'll post it on our web page at **NO CHARGE**. Although we'll also include the information in our next newsletter, the web page information will be posted almost immediately.

NOTE: Our website <http://www.southjerseyasq.org/>

ASQ Section 0508

2010–2011 Program Schedule

Date	Topic	Speaker	Location
November 16, 2010	Leadership – by the cliché	James August, CMQ/OE, CQA Director of Quality Management	Adelphia 1750 Clements Bridge Rd Deptford, NJ
December 2010	No Regular Meeting		
January 19, 2011	Joint Meeting with IIE: Radio Frequency IDs	David Brown, ASQ – SJ Chair	Quality Inn, Rt. # 73, Maple Shade, NJ
February 15, 2010	Quality in Healthcare: Quality Concepts for Safety and Better Patient Care.	Carmen E. Rodriguez	CCC – Blackwood or Cherry Hill
March 15, 2010	Tentative: Leadership and Responsibility: Quality Collaborations for the Future	Tentative: A representative from The Center for Civic Leadership and Responsibility	CCC – Blackwood or Cherry Hill
April 20, 2011	Joint Session – IIE & SJMCA	TBD	CCC – Blackwood or Cherry Hill
May	Recognition Meeting (Topic TBD)	TBD	CCC – Blackwood or Cherry Hill

Schedule for Upcoming ASQ Certification Examinations

<http://www.asq.org/certification/dates.html>

Exam Date	Exam Date	Application Deadline	Late Application Fee (\$50) Deadline
<u>Calibration Technician</u>	March 5, 2011	January 14, 2011	January 19, 2011
<u>Biomedical Auditor</u>	March 5, 2011	January 14, 2011	January 19, 2011
<u>Pharmaceutical GMP Professional</u>	December 4, 2010	October 15, 2010	October 20, 2010
<u>Manager of Quality/ Organizational Excellence</u>	November 3, 2010 Orlando, FL <u>Society of Women Engineers 2010 National Conference</u>	September 24, 2010	N/A
<u>Quality Auditor</u>	December 4, 2010	October 15, 2010	October 20, 2010
<u>Quality Improvement Associate</u>	December 4, 2010	October 15, 2010	October 20, 2010
<u>Quality Process Analyst</u>	December 4, 2010	October 15, 2010	October 20, 2010
<u>Reliability Engineer</u>	March 5, 2011	January 14, 2011	January 19, 2011
<u>Six Sigma Black Belt</u>	2010 Orlando, FL <u>Society of Women Engineers 2010 National Conference</u>	September 24, 2010	N/A
<u>Six Sigma Green Belt</u>	December 4, 2010	October 15, 2010	October 20, 2010
<u>Software Quality Engineer</u>	December 4, 2010	October 15, 2010	October 20, 2010

Note – Contact Section Chairman to determine location of examinations.

Section Leadership Committee

2010 – 2011

A complete listing of the Section Leadership Committee for 2010 – 2011 is provided below. Individuals interested in getting involved with Section Leadership activities may contact anyone on the Section Leadership Committee. The term of the Section Leadership Committee runs until June 30, 2011.

Position	Name	Telephone	E-mail
Section Chair	David Brown	609-432-1060	davidbro@cisco.com
Vice Chair / Quality Management Process (QMP)			
Secretary	Michele Bradbury	856-339-3385	Michele.Bradbury@pseg.com
Treasurer	Joy Young	856-384-8473 W 856-906-3326 C	Joy_Young@ryder.com
Membership Chair	Sharry Masarek	856-489-9453	SMasarek@transcat.com
Internet Liaison	Jeff Hudson	302-282-6736	Jeffrey.j.hudson@chase.com
Auditing Chair	Carmen Rodriguez	215-573-1103 W 609-313-8545 C	Rodriguez@uphs.upenn.edu
Newsletter Editor	Jeff Hudson	302-282-6736	Jeffrey.j.hudson@chase.com
Nominating Chair			
Programs Chair	Carmen Rodriguez	215-573-1103 W 609-313-8545 C	Rodriguez@uphs.upenn.edu
Voice of the Customer			
Arrangements Chair	Carmen Rodriguez	215-573-1103 W 609-313-8545 C	Rodriguez@uphs.upenn.edu
Education Chair	David Brown	609-432-1060	davidbro@cisco.com
Certification Chair			
Database Access	Sharry Masarek		SMasarek@transcat.com
Examining Chair			
Historian	Michele Bradbury	856-339-3385	Michele.Bradbury@pseg.com
Placement Chair			
Publicity Chair			
Recertification Chair	Lisa Randolph	856-562-2630	lisan2010@gmail.com
Area Director (AC)	David Brown	609-432-1060	davidbro@cisco.com
Past Chair	Pam Thompson	610-430-2717 W 484-574-1658 C	Pamela.thompson74@gmail.com pamela.thompson@effem.com

Volunteer contact information is posted solely for the use of those individuals wishing to contact a section leader for more information about this section, ASQ, its programs, and/or services. Use of volunteer contact information for solicitation purposes is prohibited.