

# QUALITY CONNECTIONS

## Message from the Chair

Hello friends,

As I write this, the meteorologists are forecasting warmer, sunnier weather for the weekend. I imagine you are all looking forward to Spring too. I, for one, will take full advantage of this nice weekend to start turning the garden and cleaning up the yard. Before you know it, it will be time to get the tomato seedlings into the ground and decide what other fruits, vegetables and herbs to grow.

I recently attended a web seminar that was put together by our headquarters. The subject was member retention, and ways to increase our organization. As many of you know, we offer 1<sup>st</sup> meetings free to our new members. We also announce new members and members receiving certifications in our newsletter. We, as a section feel that there is probably more we can do to build our numbers and keep our members. So, please, feel free to contact me with new ideas, or even recycled ones, that you feel will help grow our section. If there is a particular program that works for another group you belong to, let's benchmark.

Our March meeting will be held jointly with IIE on March 18<sup>th</sup>. We will join them at the Quality Inn in Maple Shade again. The program looks to be a fresh topic, Emotional Intelligence. Mark A. Kasrel will be presenting on the self perceived ability to identify, assess and manage the emotions of one's self, of others and of groups. He will offer many important keys to career success.

I hope to see you there,

*Pam Thompson*

## WELCOME TO OUR NEW MEMBER

Jim Shadrick joined the Southern Jersey Section during the past month. As part of our Section's policy, the Executive Board would like to invite Jim to join us at the March Section Meeting. You'll have an opportunity to network with your colleagues – and your Dinner is **FREE**.

## Joint ASQ / IIE Dinner Meeting

**DATE**                    **March 18, 2009**

**TIME**                    6:00 PM    Networking  
6:30 PM    Presentation  
7:30 PM    Dinner

**LOCATION:**            **Quality Inn**  
531 Route 38 West  
Maple Shade, NJ

**DINNER**                **TBD**

**RESERVATION:** If you plan to attend, please advise Tom Mudge at 609-720-2539 or [tom.mudge@wgint.com](mailto:tom.mudge@wgint.com) by **Monday March 16, 2009**.

**COST:**                    **\$15.00**

**TOPIC:**                **EMOTIONAL INTELLIGENCE IMPACTS SUCCESS**

Emotional Intelligence (EI), often measured as an Emotional Intelligence Quotient (EQ), describes a concept that involves the ability, capacity, skill or (in the case of the trait EI model) a self-perceived ability, to identify, assess, and manage the emotions of one's self, of others, and of groups.

Find out why emotional intelligence contributes more to a person's success in the workplace, at any level, than IQ or technical expertise, even in the highly technical fields of engineering or accounting.

Understand how it can impact on your performance, and be the crucial difference between being a mediocre leader versus a great leader.

Learn about the 25 personal and social competencies of outstanding performers in every type of job and every type of business, and learn to leverage the 15 basic guidelines for "unlearning" bad habits and replacing them with more effective ones.

**SPEAKER:**            **MARK KASREL**

Mark Kasrel, B.S., M.A., L.P.C., is a Licensed Professional Counselor who has been practicing for over 25 years. His consulting services include: change-management skills of both micro and macro levels, organizational development, management training, conflict management and conflict resolution, team building, utilization of effective work groups, communication and interpersonal and professional skill enhancement, executive coaching, mentoring, and managing change on a personal and organizational level within the work place.

A highlight for Mark has been his involvement with our most recent civilian astronaut, Dr. Greg Olsen, for whom he is an executive coach.

## ***Do You Need Experience with ISO 9000 Audits?***

During the past month, one of our members inquired about the how he/she could gain experience with performing ISO 9000 audits. In order to obtain the required certification, the candidate must have performed a specified number of ISO 9000 audits. Often this isn't easy when the candidate is working for one company.

Some Sections have established bulletin boards that enable members to network with local companies to determine if they need additional auditing resources. Typically, the way this works is that the candidate will assist on the audit as a Team Member at no cost to the company being audited. The company wins by getting a more in depth audit with a different perspective at no additional cost. The candidate wins by gaining the additional ISO 9000 auditing experience faster than otherwise waiting for internal audits.

There are obvious areas that require consideration, such as proprietary information, conflicts of interest, but this is clearly a Win-Win situation where those issues can be worked out. The Section would like to be able to facilitate matching the candidates needing the experience with companies looking for additional auditing resources.

If you are interested in this participating in such an arrangement, please contact anyone on the Executive Committee listed on page 4.

## ***Don't Miss Our April Meeting***

For the last several years, we've had a joint meeting with the South Jersey Mechanical Contractors Association and the Institute of industrial Engineers. The meeting venues have been special and the speakers have been superb. The final location hasn't been established yet, but the plans pending sound to be special. Clear your calendar for the April meeting. More to come.

## ***UPCOMING EVENTS***

<b>Date</b>	<b>Topic</b>	<b>Speaker</b>	<b>Location</b>
<b>March 18<sup>th</sup></b>	<b>Emotional Intelligence Impacts Success</b>	<b>Mark Kasrel</b>	<b>Quality Inn Maple Shade, NJ</b>
<b>April</b>	<b>Joint Meeting with SJMCA and IIE</b>	<b>TBD</b>	<b>TBD</b>
<b>May</b>	<b>Annual Recognition Night</b>	<b>TBD</b>	<b>Adelphia Deptford, NJ</b>

## EXECUTIVE BOARD FOR 2008 - 2009

A complete listing of the Section's Executive Board for 2008 – 2009 is provided below. Individuals interested in getting involved with Section Leadership activities may contact anyone on the Executive Board. The term of the Executive Board runs until June 30, 2009.

Position	Name	Telephone	E-mail
Section Chairman	Pam Thompson	856-969-7222	<a href="mailto:Pamela.thompson@pinnaclefoodscorp.com">Pamela.thompson@pinnaclefoodscorp.com</a>
Chair-Elect	<b>OPEN</b>		
Secretary	Carl Keller	856-205-1131	<a href="mailto:ckeller@serenips.com">ckeller@serenips.com</a>
Treasurer	Maureen Carrozza	215-451-8453	<a href="mailto:Mcarrozza320@comcast.net">Mcarrozza320@comcast.net</a>
Membership Chair	Sharry Masarek	856-489-9453	<a href="mailto:smasarek@transcat.com">smasarek@transcat.com</a>
Past Chair	Francois Thery	856-327-4800 X4147	<a href="mailto:francois.thery@arc-intl.com">francois.thery@arc-intl.com</a>
Program Chair	Carmen Rodriguez	215-573-1103	<a href="mailto:Rodriguez@xrt.upenn.edu">Rodriguez@xrt.upenn.edu</a>
Auditing Chair	David Cranston		<a href="mailto:Dpc400@comcast.net">Dpc400@comcast.net</a>
Examining Chair	Mary Dodds		<a href="mailto:Mary.Dodds@teleflexmedical.com">Mary.Dodds@teleflexmedical.com</a>
Education Chair	<b>OPEN</b>		
Re-certification Chair	Lisa Randolph	856-753-8533 X204	<a href="mailto:lrandolph@EPMedSystems.com">lrandolph@EPMedSystems.com</a>
Internet Liaison	Earl Ward	610-670-3553	<a href="mailto:calibrationdude@gmail.com">calibrationdude@gmail.com</a>
Newsletter Editor	Tom Mudge	609-720-2539	<a href="mailto:Tom.mudge@wgint.com">Tom.mudge@wgint.com</a>
Area Director (AC)	Dorothy Smolen	609-569-9255	<a href="mailto:Smolend@enroute-computer.com">Smolend@enroute-computer.com</a>
QMP	Carl Keller	856-205-1131	<a href="mailto:ckeller@serenips.com">ckeller@serenips.com</a>
Placement Chair	Mike McCarroll		<a href="mailto:Mmccarroll435@comcast.com">Mmccarroll435@comcast.com</a>
Historian	Michele Bradbury	856-339-3385	<a href="mailto:Michele.Bradbury@pseg.com">Michele.Bradbury@pseg.com</a>

**Volunteer contact information is posted solely for the use of those individuals wishing to contact a section leader for more information about this section, ASQ, its programs, and/or services. Use of volunteer contact information for solicitation purposes is prohibited.**