

QUALITY CONNECTIONS

Message From the Chair

Happy New Year Members

I hope this Newsletter finds you all well and enjoying the start of the New Year. I know that like me, many of you are getting set into your New Year's resolutions, so I hope those are going great for you as well. Why not add a couple of new things to that list, such as getting involved with your section leadership, recruiting new members, or obtaining a new certification.

Our January meeting will be held on January 21st at the Quality Inn in Maple Shade. Our speaker will be James August, who always draws a crowd as an interesting and animated speaker. He will be speaking on Four Case Risk Management which utilizes a quadrant approach to determining where and how efforts should be concentrated. I hope to see you all there.

Pam Thompson

WELCOME TO OUR NEW MEMBERS

The following new ASQ members joined the Southern Jersey Section during the past month. As part of our Section's policy, the Executive Board would like to invite these new members to join us at the January Section Meeting. You'll have an opportunity to network with your colleagues – and your Dinner is **FREE**.

Karen Heredia

Doris Hopkins

Laurie Williams

We Value Your Input

The Program Committee is always looking for presentations topics and plant tours that would be of interest to the membership. We may have an opportunity to offer a plant tour of the US Mint facility in Philadelphia if there is sufficient interest. Because such a tour could only be offered during the workday, we understand that will present a problem for many members. If you are interested in attending such a tour, please email tom.mudge@wgint.com

ASQ - IIE Joint Dinner Meeting

DATE **Wednesday January 21, 2009**

TIME 6:00 PM Networking
6:30 PM Dinner
7:30 PM Presentation

LOCATION: **Quality Inn**
531 Route 38 West
Maple Shade, NJ

DINNER **Prime Rib**

RESERVATION: If you plan to attend, please advise Tom Mudge at 609-720-2539 or tom.mudge@wgint.com by **Friday January 16, 2009**.

COST: **\$15.00**

TOPIC: **Four Case Risk Management Analysis**

As many organizations attempt to squeeze a competitive edge from every activity, the evaluation and management of (business quality) risk becomes more and more important. As with any discipline, it may be difficult to identify those areas where a formal approach to analyzing risk is warranted. Further, it is not clear what tools are best suited for performing that analysis.

In this paper, some of the risks associated with normal business operations will be reviewed for product development, Sales, material procurement, planning, IT, production, quality control and shipping. A four case approach to risk evaluation is developed using quadrant analysis. Financial calculations supported by technical assessments allow risks to be quantified in a manner that permits risk comparisons, even across business units of widely divergent resources.

SPEAKER: **James August, CQA**

James August is a quality professional with over twenty years experience in industrial and military/aerospace manufacturing. He holds a Bachelor of Engineering from SUNY Stony Brook, a Masters in Materials Science from the same university and has completed post graduate work at the Colorado School of Mines. Starting as an Engineer and Metallurgist, Mr. August's career evolved toward quality due to early experiences establishing manufacturing systems. Currently, Jim is Director of Quality Management for American Biltrite Tape Products Division where he is their ISO 9001:2000 representative.

James August rejoined ASQ in 1992 and as a Senior member belongs to the Princeton and South Jersey sections. He is an ASQ Certified Quality Auditor since 1993. Jim was active in Quality New Jersey between 1991 and 2007 where he served as the Administrator for their Performance Excellence Network. He was a member of the QNJ Governor's Award for Performance Excellence Board of Examiners for twelve years (Baldrige criteria), a Senior Examiner and Team Leader for eight years and an assessment process trainer for four years. He also is a member of ASCD and a Registered Professional Development Provider (for education) in New Jersey.

Jim August is a regular contributor to ASQ section programs.

Congratulations

The following Sections members recently achieved their ASQ Certifications in the following disciplines:

Dawn Mason – Certified Quality Manager / Operations Excellence

Richard Siville – Certified Quality Manager / Operations Excellence

Craig Spooner – Certified Quality Manager / Operations Excellence

Ann Horner – Certified Quality Manager / Operations Excellence

Mark Barrett – Certified Quality inspector

These certifications are recognized as a significant achievement in the Quality Professional community and demonstrate that the individual understands of the applicable Body of Knowledge and possesses the ability to satisfactorily apply that knowledge in practical situations. Because of the time and effort required to prepare for and pass ASQ written examination, this achievement also demonstrates the individual's dedication and commitment to improvement. Each of you are to be commended on this achievement and are invited to join us as our guest at the Section's Annual Recognition night that is held in May. **Well Done!**

Call For Volunteers

As shown on page 5, the Section has several openings on the Executive Committee. If you're interested in getting involved with section leadership activities, please contact anyone on the Executive Committee listed on page 5. Leadership training is periodically offered to enhance your management skills that will assist in career growth.

EMPLOYMENT SERVICES

Are you trying to fill an opening in your QA/QC group?

One of the most important services that we can provide to our members is assistance in finding employment, especially in today's economy when a lot of companies are downsizing. If your company is looking for quality professionals, please provide the pertinent information to **Mike McCarroll** and we'll post it on our web page at **NO CHARGE**. Although we'll also include the information in our next newsletter, the web page information will be posted almost immediately.

Check our website <http://www.southjerseyasq.org/> for the most current listings.

UPCOMING EVENTS

Date	Topic	Speaker	Location
Jan. 21, 2009	Four Case Risk Management Analysis	Jim August	Quality Inn Maple Shade, NJ
Feb. 19, 2009	Reducing the Fatal Aviation Accident Rate	Dr. Nelson Miller	Mays Landing CC Mays Landing, NJ
March	Future City (Tentative)	TBD	Adelphia Deptford, NJ
April	Joint Meeting with SJMCA and IIE	TBD	TBD
May	Annual Recognition Night	TBD	Adelphia Deptford, NJ

EXECUTIVE BOARD FOR 2008 - 2009

A complete listing of the Section's Executive Board for 2008 – 2009 is provided below. Individuals interested in getting involved with Section Leadership activities may contact anyone on the Executive Board. The term of the Executive Board runs until June 30, 2009.

Position	Name	Telephone	E-mail
Section Chairman	Pam Thompson	856-969-7222	Pamela.thompson@pinnaclefoodscorp.com
Chair-Elect	OPEN		
Secretary	Carl Keller	856-205-1131	ckeller@serenips.com
Treasurer	Maureen Carrozza	215-451-8453	Mcarrozza320@comcast.net
Membership Chair	Sharry Masarek	856-489-9453	smasarek@transcat.com
Past Chair	Francois They	856-327-4800 X4147	francois.thery@arc-intl.com
Program Chair	Roy Gaudet	609-254-5636	roy.gaudet@live.com
Auditing Chair	David Cranston	856-224-1120	davecranston@hpsseals.com
Examining Chair	Mary Dodds		Mary.Dodds@teleflexmedical.com
Education Chair	OPEN		
Re-certification Chair	Lisa Randolph	856-753-8533 X204	lrandolph@EPMedSystems.com
Internet Liaison	Earl Ward	610-670-3553	calibrationdude@gmail.com
Newsletter Editor	Tom Mudge	609-720-2539	Tom.mudge@wgint.com
Area Director (AC)	Dorothy Smolen	609-569-9255	Smolend@enroute-computer.com
QMP	Carl Keller	856-205-1131	ckeller@serenips.com
Placement Chair	Mike McCarroll	609-499-7188	mmccarroll@griffinpipe.com
Historian	Michele Bradbury	856-339-3385	Michele.Bradbury@pseg.com

Volunteer contact information is posted solely for the use of those individuals wishing to contact a section leader for more information about this section, ASQ, its programs, and/or services. Use of volunteer contact information for solicitation purposes is prohibited.